

Lotte Duty Free takes preventative measures as coronavirus death toll rises



Lotte Duty Free CEO Lee Kap: “Customer and employee safety is the highest priority”

Lotte Duty Free has formed an emergency response committee in the face of the deadly coronavirus outbreak.

As China’s death toll rises to 106, the Korean travel retailer’s new real-time response system aims to prevent the spread of the coronavirus and ensure the safety of its customers and employees.

Lotte Duty Free will check all its employees for signs of fever daily. In addition, store workers will be obliged to wear masks; stores and sidewalks will be disinfected twice a week; the number of hand sanitizers will be expanded to include information desks and checkout counters; and customer masks will be provided. In addition, after they return from China, employees will take leave after observation for 14 days.

The emergency response committee is chaired by Lotte Duty Free CEO Lee Kap, who said: “Lotte Duty Free plans to take prompt and additional countermeasures in the future, with the highest priority on customer and employee safety.”

“We will continue our organic response through close cooperation with relevant organizations such as the Korea Center for Disease Control and Prevention, Incheon International Airport Corporation, and Korea Airports Corporation.”