

# Dufry extends Heathrow contract for three years until 2029

Dufry has extended its London Heathrow Airport concession contract for three years until November 2029 to operate a total of 24 shops with a retail space of 13,000 square meters across all five terminals.

The Heathrow concession is the largest single location fully operated by Dufry and serves the 80.9 million passengers (2019 figure) who travel through the leading hub for European and international travel.

The extension reinforces Dufry's strong position in the UK where it operates duty free shops at 25 airports in total.

Dufry's subsidiary World Duty Free has been operating the duty free shops at Heathrow Airport since 1997/98 and the current contract's expiry date is November 2026.

Through the extension until November 2029, Dufry will continue to operate the 24 stores, which include departures duty free stores and arrivals shops serving all terminals.

World Duty Free at Heathrow is one of the leading travel retail operations. Passengers benefit from an extensive selection of world renowned brands and a curated assortment of local products covering all the main travel retail categories such as perfumes and cosmetics, food and confectionery, wine and spirits, tobacco products and luxury goods.

Dufry Group CEO Julián Díaz said: "At Dufry, we are all very proud of the renewed trust given to us by our long-standing partners at Heathrow and of being able to continue serving Heathrow's passengers with a high-class shopping experience. Over the years, the strong partnership and close collaboration between the Heathrow commercial department and our local team has created a high-performance operation generating mutual benefit and success for both partners. The Dufry team will continue contributing with its experience and dedication to further evolve this landmark operation."

Fraser Brown, Retail and Property Director at Heathrow, commented: "I am pleased to renew Heathrow's long-standing partnership with Dufry. Our shared top priority is developing and delivering our world-leading retail experience at Heathrow, as well as growing our joint online and digital offerings. I look forward to continuing to work together on delivering the best airport service in the world."