

Delhi Duty Free and Premium Port offer unparalleled airport experience

Delhi Duty Free has partnered with Premium Port Lounge Management Company (Plaza Premium Group) to offer something new for international travelers.

Plaza Premium Group provides a service for travelers called Allways VIP Meet and Greet, which assists travelers whether they are arriving, in transit and departing. Allways offers an array of services including a VIP lane access for cars, a dedicated service officer for helping with airline and airport related processes, a dedicated porter for baggage assistance, buggy service for gate transfers and premium lounge access.

With this new partnership, travelers choosing the service will also gain exclusive “preferred benefits” at Delhi Duty Free at multiple touch points within airports. Travelers will be able to enjoy personalized services that help them navigate multi-agency clearances before giving them a superior shopping experience at Delhi Duty Free.

The benefits for Allways VIP travelers at Delhi Duty Free include:

- Dedicated personal shopping manager
- Additional 10% off at all Delhi Duty Free stores
- Exclusive offers from premium brand partners
- No-lineup paying at dedicated tills
- Purchased items delivered to gate, lounge or arrival hall

Priority handling of post-shopping assistance

Other Allways Meet and Greet services include:

- o First lane access/ VIP pick-up point access for guests' cars at airport
- o Warm welcome with co-branded placard at drop-off zone at departure or at aircraft arrival gates
- o Assist with airport and airline related processes including terminal entry, check-in, buggy service, baggage handling etc.
- o Guidance through designated immigration counter and security check
- o Complimentary lounge access on arrival and departures
- o Boarding alerts and coordination with receiving party for ensuring a seamless airport experience.

To acquire this service, contact support@delhidutyfree.co.in or del@allwaysvip.com