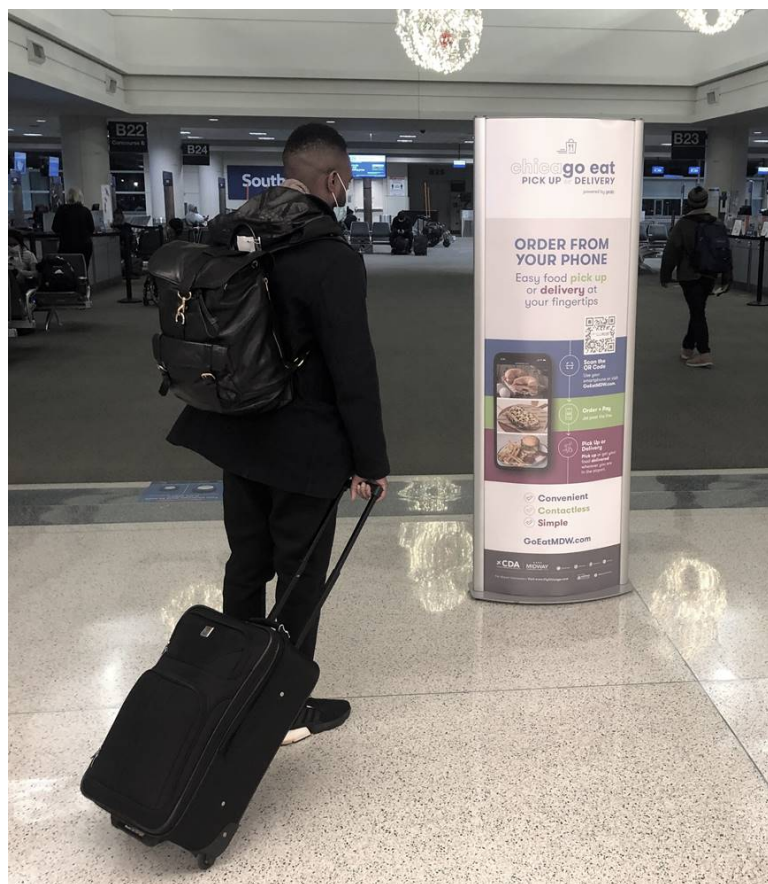


# Contactless pickup comes to Chicago Midway



No app is required to order contactless food at Chicago's Midway airport; guests can go to the website or use QR codes to access and order

With a global pandemic came a rise in mobile ordering and contactless pickup the world over, and Chicago's Midway Airport is no exception. Together, the Chicago Department of Aviation (CDA), along with Midway Partnership (MP), a joint venture comprising Vantage Airport Group, SSP America, and Hudson Group, have announced the launch of a mobile food ordering service.

This service does not require a special app. Passengers, airline crew members and airport employees can access the service by visiting [GoEatMDW.com](https://www.goatmdw.com) or by scanning QR codes displayed throughout the airport.

The list of participating restaurants is growing, but currently includes Arami, Big City Chicken, Billy Goat Tavern & Grill, DeCOLORES, Dunkin' Express, Einstein Bros. Bagels, Harry Caray's Shortstop, Home Run Inn Pizza, Nuts on Clark and Woodgrain Neapolitan Pizzeria.

Guests can order and pick up their meal or have it delivered anywhere in the airport. Once an order is placed, guests receive update alerts on their mobile device, letting them know when their meal is ready or on its way. The platform accepts multiple forms of payment, including credit/debit cards, Apple Pay, and Google Pay.

This virtual ordering and delivery experience was developed in collaboration with Grab, AtYourGate

and Hyde Park Hospitality, a local Chicago Airport Concessions Disadvantaged Business Enterprise (ACDBE) program partner.

“As we see enplanements continue to increase, the health and well-being of our passengers and employees is our top priority,” said Jamie L. Rhee, Commissioner, CDA. “GoEatMDW.com offers travelers a user-friendly solution to order their favorite food directly from their own device with the option of contactless pickup or delivery. This is another important step taken to ensure our passengers have the availability of touch-free options that keep them safe while traveling through Midway.”

“We’re so pleased to offer yet another new convenient option for our guests and airport employees. We have combined our expertise with Grab’s industry-leading technology along with the strong customer service track records of AtYourGate and Hyde Park Hospitality,” Midway Partnership CEO Sammy Patel said. “This solution is a result of strong partnerships and leveraging our shared expertise to enhance the overall guest experience at Chicago Midway.”

“We are excited to bring contactless order and pay technology to more guests with the launch of GoEatMDW.com by Midway Partnership,” said Jeff Livney, Chief Experience Officer at Grab. “With this collaboration between Grab, AtYourGate and Hyde Park Hospitality, Midway is one of the first airports to offer food delivery as an option for their guests. It’s our pleasure to bring a service to Midway that enhances the airport experience while keeping safety and health front of mind.”