3Sixty to open new retail at ONT with 10year concession agreement

Ontario International Airport (ONT) will get a new retail outlet in Terminal 2; 3Sixty Duty Free and More will operate the location, which will open July 2022, with a 10-year concession agreement. This will be the company's first airport location on the US west coast.

3Sixty, which is based in Miami, operates duty free/duty paid retail outlets at a number of US airports including Dallas-Fort Worth, Newark and Orlando, among others. 3Sixty is also the world's largest inflight duty-free concessionaire.

ONT has been ranked America's fastest growing airport for four years running, and has experienced one of the fastest recovery rates among US airports in the pandemic age. The addition of a core duty free concession further enhances its position as a major aviation gateway. ONT will be the second Southern California international airport with a duty free concession.

"The Board of Commissioners is pleased to award this concession agreement to 3Sixty, with its extensive network of partners and diverse suppliers and the capabilities needed to provide the high-profile brands and customer experiences that Ontario travelers demand," said Alan D. Wapner, President of the OIAA Board. "This new concession agreement is further recognition of ONT's emergence as a global gateway, providing a world-class experience for our loyal customers."

"This is a major step forward in the expansion of our retail options at ONT," said Atif Elkadi, OIAA Deputy Chief Executive Officer. "We are delighted to welcome 360 Duty Free to be part of the ONT family, and we look forward to a long and mutually beneficial partnership as we continue to grow and develop our business and passenger numbers. As our international traffic and destinations continues to grow, the addition of a world-class duty-free outlet will enhance the width and breadth of our retail offerings and add significant value to our customer experience."

Alex Anson, 3Sixty's Chief Operating Officer, commented: "3Sixty has over many years developed exceptional partnerships that have enabled our company to interpret traveler needs and align these to our partners brand's expectations whilst developing leading retail experiences including omni channel retail. We are excited to bring all of this to Ontario International Airport and realize the duty-free retail opportunity, enhancing the overall passenger experience."