

# ARI North America appoints Glen Morgan as General Manager



Glen Morgan, General Manager, ARI North America

[Aer Rianta International](#) (ARI) has announced Glen Morgan's appointment as the new General Manager at ARI North America. Since joining in May, Morgan has been busy leading the North American team to prepare for the peak summer season as passenger numbers continue to grow across the region.

A seasoned travel retail leader, Morgan joined ARI from DFS Middle East, where he spent the prior 10 years as Managing Director & Vice President. Having started his retail career with Marks & Spencer in the UK, he has worked extensively across the Middle East and Asia, including leadership roles with Alshaya Group and M.A.P. Luxury Division. His expertise in operational excellence, business transformation and high-performance retail make him an ideal leader for ARI's growing business in the region.

"It is a privilege to have joined the team here at ARI North America," said Morgan. "I've been warmly welcomed by the entire ARI global network and have spent the past few weeks immersing myself in our operations as the business continues to grow at pace. It's an exciting time to be part of ARI as we focus on continuous improvement, innovation and growing our portfolio to galvanize future success."

Nuno Amaral, Chief Operations & Business Development Officer added, "We are delighted to have welcomed Glen to ARI, and we're confident that his long-standing travel retail experience will continue to enhance operational and retail excellence, supporting our teams, our partners and future growth across the region. I would like to express my sincere appreciation to Jacques Dagenais for his exceptional leadership of our business in North America, during the interim period before Glen assumed his position."