

New ACI World website provides health measures directly to passengers



With data available through a mobile app, ACI World has developed a set of tools and programs for passengers in partnership with members

Airports Council International (ACI) World has launched a set of tools that provide passengers with information about the health measures in place at airports around the world. Passengers will be able to review the measures that they can expect when departing, arriving or transiting through the airport.

Over two hundred airports, representing close to half of the world's air traffic have already provided accessible information. Passengers and partners can learn what requirements and facilities are in place for their upcoming journey.

The tools featured on the new website include:

For passengers:

- A mobile app called “Check & Fly” is designed to be a passenger assistant throughout the journey by providing health measures at airports
- A passenger-facing web page is available for passengers to look up their departure and arrival at airports

For airports:

- A mobile app called “Airport Check” provides statistics to airports based on the health and safety measures implemented globally
- A web portal allows airports to update information sharing

For application and web developers:

- An Application Programming Interface (API) based on the Aviation Community Recommended Information Services (ACRIS) enables stakeholders such as airlines and travel agents to access data

Developing and providing tools like those on the Airport Health Measures website, equip travelers with information that allows them to make travel plans with confidence, which is key to the recovery of air travel says Luis Felipe de Oliveira, Director General, ACI World.

“ACI is supporting airports with tools and programs like Airport Health Measures and Airport Health Accreditation to help them demonstrate to passengers, regulators and governments that they are

prioritizing health and safety in a measurable, established manner.”

The ACI Airport Health Measures initiative exemplifies the power of game-changing, cross-industry technology collaboration. I am proud of the airports and business partners that rose to the challenge in these extraordinary times,” adds Ian Law, CIO at SFO and Chair of the ACI ACRIS Working Group.