Prosegur Change signs deal to operate at Gold Coast Airport



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Prosegur Change has secured a deal to offer a range of currency exchange services in the brand new international terminal at Gold Coast Airport in Queensland, Australia. Prosegur Change is the new brand being rolled out around the world following the acquisition of leading provider of the currency exchange services, ChangeGroup, by one of the world's leading cash services companies, Prosegur Cash.

Prosegur Cash, which operates currency exchange services at Melbourne Airport, acquired a controlling stake in ChangeGroup earlier in the year. Moving forward, the Group will operate in Australia under the banner of Prosegur Change, as it seeks to expand further into the region.

Prosegur Change's branches offer foreign currency exchange in more than 50 currencies, while multicurrency ATMs can dispense up to three major currencies. According to the team, sales consultants will be on hand to provide travelers with "a first rate, specialist service" and assist with any enquires.

A range of premium services will be offered including fast travel cash, buyback cover, online services and concessionaire banking to support other operators within the airport.

Gold Coast Airport has recently opened its new state-of-the-art international terminal, and the addition to Prosegur Change's currency exchange expertise will "help the airport cement a reputation

for delivering top of the range services," reads the press release.

Around one million international passengers and 5.5 million domestic travelers are expected to pass through the airport in 2023. As a result of the agreement, Prosegur Change will open three branches at the airport, two in the new international terminal and one in the domestic terminal. All branches are set to open in early 2023.

The partnership will create 25 new local jobs. The company will host a job fair in the Gold Coast in 2023 to recruit staff for the new branches.

"With the recent investment in its top of the range new international terminal, Gold Coast Airport is an incredibly exciting place to be operating. We look forward to providing our customary fantastic service to passengers at Gold Coast Airport, and, with air traffic levels in the Asia Pacific region continuing on an upward trajectory, we are eager to continue to expand throughout Australia and New Zealand.

"We pride ourselves on our ability to deliver an excellent passenger experience whilst also providing a commercially robust proposition. We look forward to a successful partnership with Gold Coast Airport, integrating cash services seamlessly into its strategy and helping to provide a premium airport experience," says Sacha Zackariya, CEO & Co-Founder at ChangeGroup International.

"The new partnership between Gold Coast Airport and Prosegur Change comes at an exciting time as international travel recovery commences." We've just opened our new \$260 million international terminal expansion and providing our passengers access to a convenient and competitive currency exchange is an important part of ensuring we continue to deliver to our customer needs as part of their seamless travel experience," adds Amelia Evans, CEO at Queensland Airports Limited.