

Plaza Premium Lounges receive top safety accolade



The Plaza Premium Lounge at London Heathrow Terminal 2 (Departures)

Plaza Premium Lounges in London and Rome have been awarded with the highest 5-Star COVID-19 Airline Lounge Safety Rating by international air transport rating agency Skytrax.

The Plaza Premium lounges at London Heathrow Airport Terminal 2 and Rome Fiumicino Airport Terminal 3 have both received the 5-Star COVID-19 Airline Lounge Safety Rating in recognition of the excellent and consistent measures in place to reduce the risks associated with the spread of COVID-19.

Commenting on the accolade, Sylvio Angelone, Chief Operating Officer of Plaza Premium Group, said: “We are thrilled to be awarded with the highest 5-Star Covid-19 Airline Lounge Safety Rating. Safeguarding everyone’s health and wellbeing is of utmost importance to us. Air traveling may seem a little stressful these days, but thanks to our global teams for their dedication and commitment to ensuring a hygienic and safe environment for our guests, we hope that travelers can achieve a comforting peace of mind during these unprecedented times. All of our lounges around the world strictly follow our global safety and quality standards, and as travel demand recovers, we look forward to hosting more of our valued guests in our newly- opened and reopened departure, transit and arrival locations.”

The COVID-19 Airline Lounge Safety Ratings evaluate and certify the safety and hygiene protocols put in place by lounge operators and airlines to ensure that lounges are meeting the highest hygiene standards, and that they are delivering enhanced safety levels for customers and staff.

The audit inspections were conducted in October 2021 and evaluated over 150 lounge safety protocols across both the lounge facilities and standards of staff service.

Edward Plaisted of Skytrax noted: “Plaza Premium Group have implemented a broad range of hygiene and safety protocols in these two lounges, including efficient social distancing organization, increased

cleaning and hygiene of lounge areas, adapted food and beverage services, and contactless service options at key touchpoints. These enhanced protocols are integral to achieving the highest 5-Star Safety Rating, but it is also the consistency with which these elements are applied that is so important for Plaza Premium Group to demonstrate their safety commitment to customers and staff.”