

Nieuport Aviation appoints Eve Wiggins as Chief Operating Officer



Eve Wiggins, Chief Operating Officer, Nieuport Aviation

Nieuport Aviation has appointed Eve Wiggins as Chief Operating Officer. As part of her role, Eve will oversee the passenger experience, Operations, Facilities Management, Safety and Security, Maintenance, Information Technology and Commercial Partnerships.

With over 25 years of Canadian and international experience in transportation management, operations, and strategy, Eve has successfully held pivotal operations roles in several large organizations, including at the Greater Toronto Airports Authority (GTAA), the Toronto Transit Commission (TTC), Metrolinx, and the City of Mississauga's MiWay Transit services.

Eve has held responsibility for major projects in strategy, technology, asset management and maintenance, service planning, and customer experience. She also has a Master's in airport planning

and management, and while at the GTAA managed a multi-million-dollar strategic program to enhance the guest experience at Toronto Pearson International Airport. Eve's many other successes include introducing intermodal on-demand trip booking for WheelTrans users while at the TTC and improving customer satisfaction, safety, and employee engagement across operations while at Metrolinx and City of Mississauga.

"We are delighted to welcome Eve to the Nieuport Aviation family," says Neil Pakey, President and CEO, Nieuport Aviation. "Throughout her career, she has demonstrated a focus on safety, customer experience, innovation, and continuous improvement—areas that align very well with Nieuport's priorities and values. We're very much looking forward to welcoming her to the team, and to the positive changes we're sure she'll bring about for everyone moving to, from and through the passenger terminal at Billy Bishop Toronto City Airport."

"I'm thrilled to return home to aviation as Chief Operating Officer at Nieuport Aviation," says Eve. "Billy Bishop Toronto City Airport is in a unique position given its location in the heart of Toronto, and I'm looking forward to contributing positively to the great work of the Nieuport team to enhance the passenger experience, from accessing the airport on the complimentary shuttle bus, spending time in the award-winning terminal, or flying off to a weekend getaway or business trip."

Eve will commence her role as Chief Operating Officer at Nieuport Aviation on November 19, 2024.