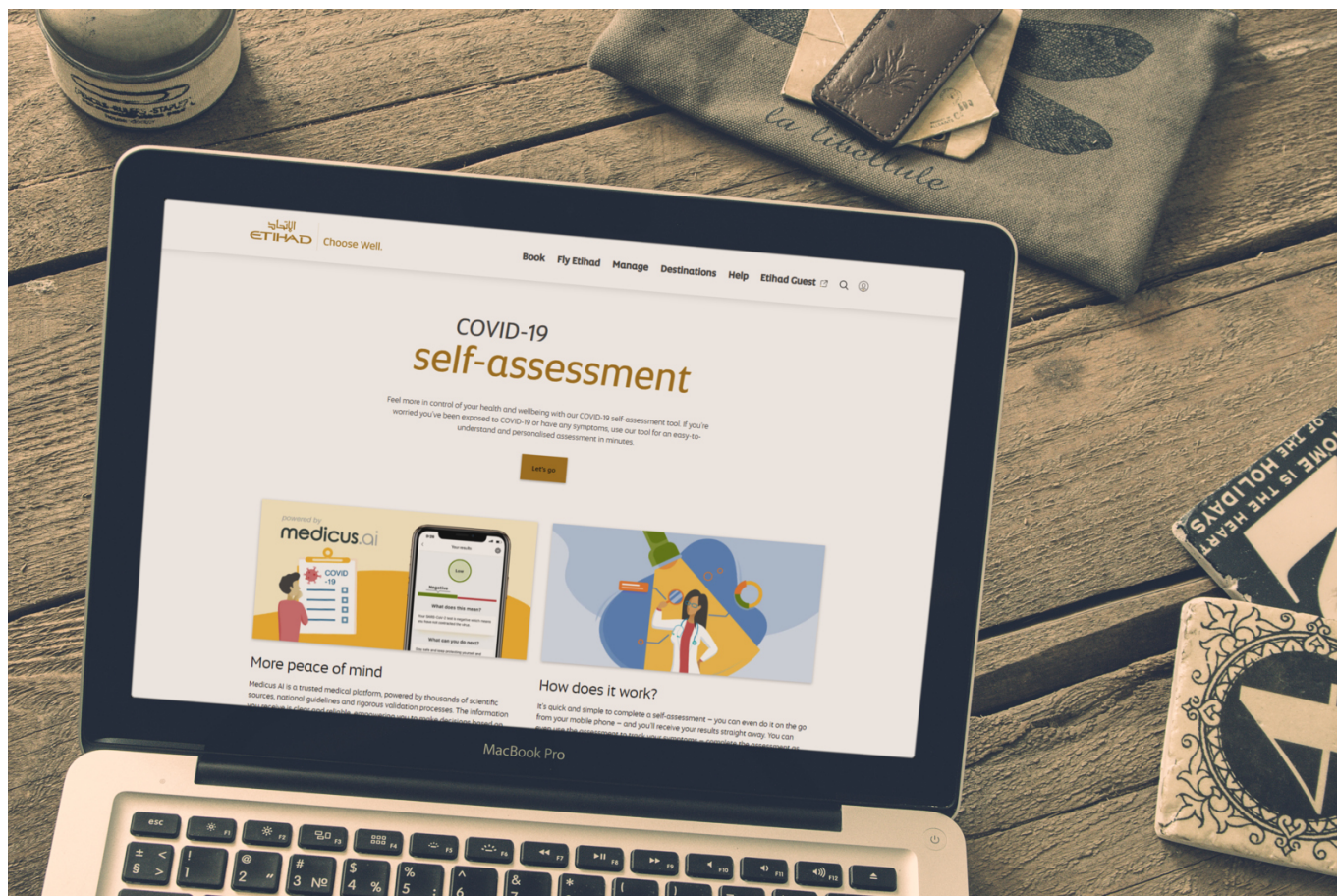# Etihad Airways partners with Medicus AI to launch COVID-19 risk assessment tool across digital platforms

Powered by Medicus AI's technology, this self-administered assessment will guide Etihad's guests in evaluating the probability of having contracted the virus by responding to a set of questions

Etihad Airways, the national airline of the United Arab Emirates, is partnering with Austrian-based healthcare technology company, Medicus AI, to launch a COVID-19 risk-assessment tool that will empower guests to make informed decisions about traveling.

Powered by Medicus AI's technology, this tool will guide Etihad's guests in evaluating the probability of having contracted the virus by responding to a set of 22 questions. This self-administered assessment, which takes less than five minutes to complete, is based on World Health Organization (WHO) guidelines that are updated daily.

"We know that health and wellbeing will be a major factor impacting the travel decisions of our guests and are committed to ensuring their continued safety and peace of mind when they choose to travel with Etihad Airways.

As flying operations begin to resume globally, we want to empower our guests to make informed decisions [about] travel. Partnering with Medicus AI on this innovative new tool is just one of the ways that we are adapting our operations and guest experience to meet the new demands placed on the travel industry as a result of COVID-19," states Frank Meyer, Chief Digital Officer, Etihad Airways.

"We are proud to support Etihad Airways in [its] efforts to ensure the safety of its passengers and crew as the world returns to normalcy. Our initial efforts at the start of the pandemic were to help provide assessment and monitoring tools, and as needs shift, our efforts have evolved to help our partners bring people back to their day-to-day life in a safe manner," includes Dr. Baher Al Hakim, Chief Executive Officer, Medicus AI.

Now available to travelers on Etihad.com, this tool will also soon be availalbe on the Etihad Airways mobile application via the Apple iOS, Android and Huawei platforms, and be accessible in English, with additional language editions including Arabic, French, German and Portuguese being added in phases.

In light of the impact of COVID-19, Etihad Airways has been actively sourcing and investing in innovative solutions to enhance the safety and wellbeing of its employees and guests and recently announced trials of COVID-19 triage and contactless technology at Abu Dhabi International Airport.