

Changi T2 Departures south wing to open next month



New automated immigration clearance gates in Changi T2's south wing (picture: Changi Airport Group)

Changi Airport Group (CAG) reopens the south wing of Terminal 2 for Departures on 11 October 2022, following the resumption of arrivals at the terminal in May this year.

The start of Departures operations at T2 will expand Changi's capacity and spread out passenger operations more evenly across the airport's terminals as travel demand continues to grow in the lead-up to the year-end travel peak.

Mr Tan Lye Teck, CAG's Executive Vice President of Airport Management, says, "With a refreshed design, upgraded systems and a high degree of automation across the passenger journey, T2 will enable Changi to serve our passengers better as we prepare for a busier year-end holiday peak. CAG will work closely with our airline and airport partners to welcome more passengers at T2."

Singapore Airlines (SIA) is the first airline to use the new check-in rows at T2. From October 11, SIA flights to Malaysia and Thailand depart from T2. All other SIA flights flying to the rest of South East Asian destinations depart from T2 from October 13.

SIA flights arriving in Changi continue to be assigned gates at T1, T2 or T3.

Air India and Air India Express move to T2 on 18 October. The list of other airlines using T2 will be announced later.

Refreshed terminal design

T2 is designed to be welcoming, spacious and inspired by nature. The extensive use of natural

materials for wall cladding and flooring, coupled with giant green columns displaying a unique plant palette, seeks to engender calm and relaxation.

T2 aims to enhance the check-in and wayfinding experience. Automated check-in kiosks are available for passengers who prefer to self-serve, before dropping off their luggage at the baggage check-in counters. Then they can clear immigration via the automated immigration clearance gates.

T2's south wing offers various F&B and retail offerings in the public and transit areas.

A number of shops and services are returning to their original store locations such as Starbucks and SingPost.

T2's transit hotel and pay-per-use lounge are open to departing and transit passengers. Eligible Singapore Airlines customers may use the SilverKris Lounge at T2.

When the north wing of T2 is completed by 2024, passengers can expect even more interesting F&B and retail options, as well as new attractions to enhance their travel experience, CAG says.