

Changi boosts retail as demand grows



More stores and restaurants are opening at Singapore Changi Airport

Passenger movements at Singapore Changi Airport in June 2022 surpassed 50% of its pre-Covid traffic in June 2019.

In tandem with the air travel recovery, the hub airport has been boosting its commercial offerings, such as opening more leasing opportunities.

Changi Airport handled 2.93 million passenger movements in June, reaching 50.3% of its pre-Covid traffic in June 2019.

Aircraft movements, including both landings and takeoffs, totaled 18,400 (58.6% compared to June 2019).

On a quarterly basis, the airport registered total passenger traffic of 7.33 million from April to June, which is 43.6% of pre-Covid levels and 14 times compared to the same period last year.

Aircraft movements clocked 50,500 in the same period, reaching 53.5% of pre-Covid levels (96.8% year-on-year).

Passenger traffic to and from the Americas rebounded strongly to exceed pre-pandemic levels by 7.13%, supported by the addition of flights to Canada in December 2021.

Europe, Oceania and South Asia also saw strong recovery during the quarter, with passenger

movements crossing 60% of levels registered during the April-June 2019 quarter.

Mr Lim Ching Kiat, Changi Airport Group's Managing Director for Air Hub Development, said: "We are encouraged by the steady increase in passenger traffic as it is a sign that we are getting back on the trajectory of growth towards pre-pandemic levels. The reopening of T4 and partial opening of T2 will give us the capacity to support our airline partners' efforts in restarting services and launching new routes, which are critical for us to capture post-pandemic demand for air travel."

As at 1 July 2022, 85 airlines operate over 4,400 weekly scheduled flights at Changi Airport, connecting Singapore to 130 cities in 46 countries and territories.

More Changi highlights

In Q2 2022, Indonesia AirAsia resumed passenger flights to Bali and Jakarta, while Scoot and AirAsia Berhad reinstated passenger flights to Hat Yai and Kota Kinabalu, respectively.

Connectivity with South Korea was strengthened, with Jeju Air resuming passenger services to Busan and Scoot launching a new service to Jeju.

Changi Airport welcomed three new passenger airlines: Thai Vietjet to Bangkok and Bamboo Airways to Hanoi and Ho Chi Minh City in April; and T'way Air to Seoul in May.

In July, Aircalin launched twice-weekly services to Nouméa, New Caledonia.

New stores and restaurants

Almost all shops in the public areas in T1 and T3 have reopened and four new F&B brands have begun trading since April.

They are Terrace Chinese Kitchen in T1, as well as Flash Coffee, Husk Nasi Lemak and Matchaya in T3. Krispy Kreme and TP Tea, which used to operate in T2, started operations in T3 in June.

Service provider Coat and Fly, which sprays passengers' luggage with self-disinfecting anti-viral coating, has begun trading in T3's Arrivals hall.

There are two new flower vending machines: Cool Petals in T3's Departures hall and Seven Stop at Basement 2.

In the transit areas, more than nine in 10 shops have reopened. Hang Heung has opened a new kiosk at T1 offering premium, traditional Chinese pastries.

At Jewel Changi Airport, F&B outlets opened in Q2 include Arteastiq DePatio, Coucou Hotpot·Brew Tea, Jollibean, Sukiya and The Coffee Bean and Tea Leaf.

Nine retail outlets have also started trading at Jewel: AWHOSOME by Hyggerium, Fun Claw, Hush Puppies, kcuts, Lenskart, Sauce Legend, Table Matters, The Digital Gadgets and Oysho.