AirAsia India installs self-boarding system at Bangalore Airport

Checking in with the new biometric-based self-boarding solution at Kempegowda International Airport, Bengaluru

Indian carrier AirAsia India has implemented Bangalore International Airport Limited's (BIAL) ambitious DigiYatra project — a fully biometric-based self-boarding solution for seamless passenger flow from registration to boarding.

To improve contactless and safe procedures for its guests, AirAsia India announced the adoption of BIAL's biometric journey at Kempegowda International Airport, Bengaluru (BLR Airport).

The biometric platform technology, launched in July 2019 for flights operated by fellow Indian carrier Vistara, is now enabled for AirAsia India flights from BLR Airport.

DigiYatra is an industry-led initiative by India's Ministry of Civil Aviation, where guests are automatically processed based on facial biometric systems at checkpoints like entry point, entry into security and aircraft boarding.

Commenting on the installation, Sunil Bhaskaran, Managing Director & CEO, AirAsia India, said "The implementation of biometric recognition systems is quickly proving essential to enable safe, convenient and contactless travel experiences. To enable enhanced safety and security for our guests, AirAsia India has collaborated with BLR Airport for the implementation of the DigiYatra facility. DigiYatra services are another step in our continuous focus on leveraging technology to redefine the

new norms of travel with emergent solutions that alleviate the guest experience and enable social distancing."

Hari Marar, Managing Director & CEO, BIAL, said: "At BLR Airport, we have been following stringent safety and hygiene protocols and we believe that the tech-enabled biometric journey is another step towards healthy, secure and hassle-free travel. This project will continue the process of transforming passenger journeys - unleashing the power of the country's first all-biometric flow operation, where your face is your boarding pass. BIAL continues to leverage technology to make travel seamless across customer touchpoints. We are committed to offering innovative ways to simplify the passenger journey, while maintaining the highest standards of safety, security and privacy."